



How to use your



Prepaid Physical Visa®

Congratulations on receiving a Prepaid Visa. Here's how it works.

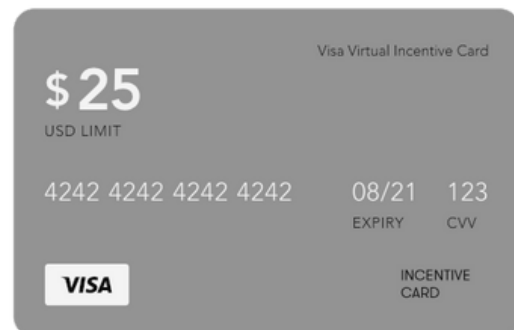


Note: this card will expire. Make sure to use it before the date shown on the card.

1. Claim your card

In your offer email or gift link, click **Claim Card**. Now select **Enter Address Info** and enter your name, phone number, and address. This will be the same billing information you use when making a purchase with your prepaid card.

Review the information and press **confirm** if it's correct. Your card will then be processed and mailed. It should arrive within 10 business days.



Your card will be mailed within 1 business day (shipping can take between 7-10 business days).

2. Activate your card

When you receive your physical card, you will need to activate it. Go to giftbit.com/activate.

Enter the card number, expiry date & CVV

Create a secure **4-digit PIN**

Note: Giftbit can not reset this PIN. If you forget it, contact cardsupport@giftbit.com

3. Shop online or in store

You can spend your prepaid card at any US-based online or in-person retailer that accepts Visa. It is as easy as using any other credit card!

For online shopping, standard process:

- Add items to your cart
- Make sure the purchase total is within your card balance
- When prompted for payment, enter your card number, CVV, and expiry date in the credit card payment fields
- Complete your purchase!

For in-store purchases

- At checkout the card can be swiped using the magnetic strip.
- You'll need your PIN to complete the purchase.

4 Check balance and purchases

To see your balance and recent purchase transactions, visit giftbit.com/balance and enter the card number, expiration date and CVV.

Don't see your charge? Pre-Authorizations and pending transactions may not appear right away. Some charges take 2-5 business days to complete.



We're here to help!

Visit the help center at help.giftbit.com

Email support@giftbit.com

Call toll-free **1-877-554-2186**

*Your prepaid Visa card cannot be used at an ATM, for cash-back purchases, balance transfers, or gift card purchases. Certain merchant categories such as dating sites, may be restricted.